



SchoolCafé provides a secure, online system for parents to

- Make payments to their student(s) cafeteria-meal account(s)
- Set Low Balance Alerts for each account
- Review your student's buying history

Quick Answers

✓ How do I add money/make a payment to my child's account?

You can continue to send money to school with your student or you can add money through SchoolCafé. Follow the steps in Make a Payment in this guide.

✓ I made an online payment. When can my student use the payment?

Your student's cafeteria account at the school is credited within 24 hours but may become available as quickly as 2 hours.

✓ Is there a fee or service charge for making online payments?

A convenience fee is charged for each online payment transaction. For example, if you make a \$20.00 payment and the convenience fee is \$1.00, the total debited from your credit card is \$21.00. The available funds for your child will be \$20.00. Convenience fee is 5 % for LPS.

✓ Can I receive notification when my student's account balance is low?

Yes! Follow the steps in **Set Up a Low Balance Alert** in this guide.

✓ Why was my account locked when making a payment?

After three failed payment attempts, payment function is locked. Contact SchoolCafé to remove the lock.

✓ What if I have several students in different schools?

Include as many students as you need in your account. The students can attend any school within the same district. Payments for each student are made separately.

✓ Can I transfer money from one child to another?

Contact the Child Nutrition Services office at the school district for assistance with a transfer.

✓ What happens to the money in my account at the end of the school year?

Your account balance moves with your student(s) from grade to grade and school to school within the district. Contact the Nutrition Services office at the school district for assistance with a refund.

✓ How do I receive a refund if my child changes school districts?

Contact the Nutrition Services office at your school district for assistance with a refund.

1 Register *

- Click [Register](#)
- Verify "I'm registering as a Parent" is selected and click [Next Step](#)
- Enter your state and then school district name and then click [Next Step](#)
- Enter your name and contact information, and then click [Next Step](#)
- Set up your username and password
- Select a **Security Question** and enter a **Security Answer**, and click [Next Step](#)
- Check **I accept the Terms & Conditions** and click [Create My Account](#)
- [Click here to verify using the verification code sent to your email address just used.](#)

2 Add Your Student(s)

- Next select Add **Students** or **Apply for free and Reduced meals**
- Click [Add a Student](#)
- Enter your **Student's ID** and select your student's **School**.
- Click [Search & Verify Student the student.](#)
- Click [Add this Student. An Email is sent](#)

Set Automatic Payment

- Click **Automatic Payment** (🔄) in a student listing
- Enter **Payment Amount** and enter amount in **Balance Threshold** to trigger payment
- Select a **Payment Source** and set **Auto Pay Expiration Date** for stop payment date



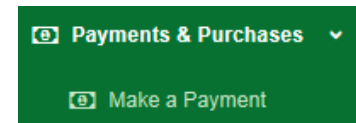
3 Add Payment Source

- Click **Payment and purchases** → **Sources**
- Click [Add a Card](#)
- Enter your **Card Number** and **Card Expiration** date
- Enter a name to associate with this card, if wanted (May select as default)
- Click [Add Card](#)

4 Make a Payment

- Click **Students** → **Student Accounts**
- Click **Make a Payment**
- Enter **Payment** dollar amount

- Click



- Select a **Payment Method**, or enter card information for a one-time payment

Set Low Balance Alerts

From the Dashboard

Balance as of Mar 10, 2019 9:13 AM

Automatic Payment	Low Balance Alert
Not Set	Not Set
History	Menus

Threshold Whenever account balance falls below \$

How Often? Repeat every day(s)